

Scrementi's Restaurant & Banquets

Loyalty Program SMS & Email Terms and Conditions

Effective Date: Friday 10/23/2026

1. Program Overview

Scrementi's Restaurant & Banquets ("Scrementi's," "we," "us," or "our") offers customers the opportunity to enroll in our loyalty communications program.

Depending on the program features available, subscribers may receive information about loyalty rewards, member benefits, exclusive offers, birthday promotions, and other loyalty-related announcements.

Participation in marketing communications is voluntary.

2. Enrollment and Consent

Customers may access the loyalty enrollment form by scanning a Scrementi's QR code and completing the associated digital registration form.

Customers may separately choose to receive SMS text messages, marketing emails, or both.

By selecting the SMS marketing consent option and submitting the form, customers expressly agree to receive recurring promotional text messages from Scrementi's at the mobile number provided, including messages that may be sent using automated technology.

Consent is not a condition of any purchase.

Providing a phone number or email address without selecting the applicable marketing consent option does not constitute enrollment in that marketing channel.

3. Message Content and Frequency

SMS and email communications may include:

- Loyalty program information and updates
- Available rewards and member benefits
- Special offers for loyalty members
- Birthday and anniversary promotions, if offered
- Announcements relating to the loyalty program

SMS message frequency: Messages will be generated weekly by calculating points to issue rewards. There will also be auto generated rewards monthly including but not limited to Birthdays & Anniversaries.

4. Message and Data Rates

Message and data rates may apply to SMS communications, depending on the customer's wireless carrier and service plan.

5. Opting Out of SMS Messages

Subscribers can cancel promotional SMS messages at any time by replying **STOP** to a message.

After opting out, subscribers may receive a final confirmation message. No further promotional texts will be sent unless they enroll again.

Other legally recognized revocation requests will also be honored as required by applicable law.

6. SMS Customer Support

For help with SMS messages, reply **HELP** or contact:

Scrementi's Restaurant & Banquets

Phone: 708-755-7200

Email: Tiffany.scrementis@gmail.com

7. Email Communications and Unsubscribing

Subscribers who separately consent to marketing emails may receive loyalty-related information at the email address they provide.

Each commercial marketing email will include an unsubscribe mechanism.

Customers may unsubscribe at any time using that mechanism. Requests will be processed in accordance with applicable law.

8. Loyalty Rewards and Benefits

Any loyalty benefits, discounts, or rewards will be subject to the eligibility requirements and conditions disclosed with the applicable reward or offer.

Details of qualifying purchases, points, redemption requirements, expiration dates, and other reward conditions, if applicable, will be disclosed separately in the loyalty program rules.

9. Privacy

Personal information associated with enrollment and communications will be handled according to Scrementi's Privacy Policy.

Privacy Policy: <https://scrementis.com/terms-conditions>

10. Carrier and Delivery Disclaimer

Wireless carriers are not liable for delayed or undelivered messages.

Message delivery may be affected by carrier availability, device settings, network connectivity, and other factors outside Scrementi's control.

11. Changes to These Terms

Scrementi's may update these Terms and Conditions periodically, subject to applicable law.

Updates will be posted with a revised effective date. Where required, additional notice or renewed consent will be obtained.

12. Business Contact Information

Scrementi's Restaurant & Banquets

3760 Chicago Road

Steger, IL 60475

Phone: 708-755-7200

Website: <https://www.scrementis.com>

Email: Tiffany.scrementis@gmail.com

SMS Program Terms: [Insert Published SMS Terms URL]